



**Guelph Hydro**  
Electric Systems Inc.

395 Southgate Drive  
Guelph, Ontario  
N1G 4Y1  
Office Hours 8:00 AM to 4:30 PM Monday to Friday

Tel: (519) 822-3010 Fax: (519) 822-0960  
Power Outage(after hours): (519) 822-3014  
Website: WWW.GUELPHHYDRO.COM

**Your Bill**

Previous Equal Payment Plan balance	\$38.84	
Payments	\$85.00-	
Adjustments	\$ .00	
<b>Equal Payment Plan balance forward</b>		<b>\$46.16-</b>

**Your Electricity Charges**

TOU OnPeak Winter	59.00kWh @ 13.2¢/kWh	\$7.79
TOU MidPeak Winter	49.81kWh @ 9.5¢/kWh	\$4.73
TOU OffPeak Winter	200.79kWh @ 6.5¢/kWh	\$13.05
Delivery		\$31.88
Regulatory Charges		\$1.48
Debt Retirement Charge		\$ .00
<b>Your Total Electricity Charges</b>		<b>\$58.93</b>

HST (Registration number 89120 8613 RT0001) **\$7.66**

**Water Charges: City Water Dept. 837-5627**

Water Basic		\$7.28
Water Consumption	6.00 M3 @ 172.00 ¢/M3	\$10.32
Waste Water Basic		\$8.96
Wastewater Treatment	6.00 M3 @ 184.00 ¢/M3	\$11.04
<b>Total Water Charges</b>		<b>\$37.60</b>

**Stormwater Charges: City Engineering Dept. 837-5604**

1.0 unit x 28 days@ \$4.60/mth	\$4.29
<b>Total Stormwater Charges</b>	<b>\$4.29</b>

**Total current charges** **\$108.48**

**8% Provincial Rebate** **\$4.71-**

**Invoice Total** **\$103.77**

**Current Equal Payment Plan balance** **\$57.61**

Ontario's Fair Hydro Plan saved you \$17.63 on your bill. This amount includes the 8% Provincial Rebate.

**Account Number:** [REDACTED]  
**Service Address:** [REDACTED]  
**Billing Date:** [REDACTED]

**Conservation Message**

No peeking. Each time you open the oven door, 20% of the heat is lost. Instead use the oven light and look through the window.  
Slow cookers are a great kitchen tool! They make delicious meals and use a lot less energy than your oven.

Are water leaks costing you money?

- Check your toilet for leaks using food dye in the tank.
- Check all faucets for dripping water. Worn washers & cartridges may need replacing.
- Check for moisture under sinks.

Repair water leaks using resources at [guelph.ca/fix-a-leak](http://guelph.ca/fix-a-leak)

For news and power outage information follow us on Twitter @GuelphHydro

Please review our Conditions of Service for more information on the annual reconciliation for Equal Payment Plan (EPP).  
**LATE PAYMENT CHARGES**

Late payment charges - 1.5% compounded monthly on past due balances (19.56% per year)

**Customer Message**

**IMPORTANT: IS YOUR ACCOUNT INFORMATION UP TO DATE?** Please call 519-822-3010 to update your information. Guelph Hydro is replacing past due reminder notices with friendly reminder phone messages.

E.&O.E.



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395 Southgate Drive, Guelph, Ontario N1G 4Y1

**>> Statement Only <<**

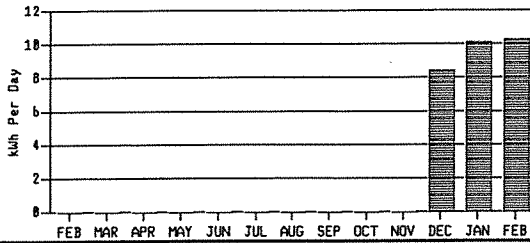
**Paid By Pre-Authorized Payment**

<b>Account Number</b> [REDACTED]
<b>Message:</b> Your EPP amount is <b>\$85.00</b> and will be withdrawn on the <b>First (1)</b> of each month.  Thank you for being an EPP customer.

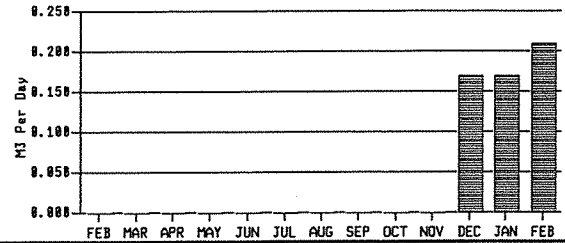
### Metering Information

Service	Billing Period	Days	Meter #	Multiplier	Units	Current Reading	Previous Reading	Metered Consumption	Adjustment Factor	Adjusted Consumption
Electric	1/02/18 2/01/18	30		1.0000	KWH	20752.80	20443.18	.00	1.0260	.00
Electric	1/02/18 2/01/18	30		1.0000	1ON	.00	.00	59.00	1.0260	60.53
Electric	1/02/18 2/01/18	30		1.0000	2MID	.00	.00	49.81	1.0260	51.10
Electric	1/02/18 2/01/18	30		1.0000	3OFF	.00	.00	200.79	1.0260	206.01
Water	1/05/18 2/02/18	28		1.0000	M3	1173.00	1167.00	6.00	1.0000	6.00

Electric Consumption



Water Consumption



### Explanation of electricity terms on your bill

#### Electricity

This is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

#### Delivery

These are the costs of delivering electricity from generating stations across the Province to Guelph Hydro Electric Systems Inc. then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. \*Guelph Hydro Electric Systems Inc. collects this money and pays this amount directly to our suppliers. \*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

#### Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

#### Debt Retirement Charge

The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit [www.guelphhydro.com](http://www.guelphhydro.com) or [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca)

Bill payments can be made at local banks, through telephone/internet banking or at our night box located at 395 Southgate Drive or at the payment depots listed below. (Please allow sufficient time for delivery of your payments. Payment(s) by credit card can be made by calling 1-877-273-2184 or by following the link found on our website: [www.guelphhydro.com](http://www.guelphhydro.com) - a service fee will apply.)

"K" Variety  
82 Northumberland Street  
(519) 821-3245

Rockwood Pharmacy  
175 Unit B Alma Street, Rockwood  
(519) 856-9486

Willow Smoke & Cigar  
130 Silvercreek Pky.N. Unit 6  
(519) 822-0016