



Guelph Hydro
Electric Systems Inc.

395 Southgate Drive
Guelph, Ontario
N1G 4Y1
Office Hours 8:00 AM to 4:30 PM Monday to Friday

Tel: (519) 822-3010 Fax: (519) 822-0960
Power Outage(after hours): (519) 822-3014
Website: WWW.GUELPHHYDRO.COM

Your Bill

Equal Payment Plan Reconciliation

Previous Equal Payment Plan balance	\$306.03
Payments	\$160.00-
Adjustments	\$.00
Equal Payment Plan balance forward	\$146.03

This amount has been included in your new Equal Payment Plan.

Your Electricity Charges

TOU OnPeak Winter	92.25kWh @ 13.2¢/kWh	\$12.18
TOU MidPeak Winter	101.61kWh @ 9.5¢/kWh	\$9.65
TOU OffPeak Winter	225.00kWh @ 6.5¢/kWh	\$14.63
Delivery		\$33.87
Regulatory Charges		\$1.92
Debt Retirement Charge		\$.00
Your Total Electricity Charges		\$72.25

HST (Registration number 89120 8613 RT0001) \$9.39

Water Charges: City Water Dept. 837-5627

Water Basic		\$7.80
Water Consumption	8.00 M3 @ 172.00 ¢/M3	\$13.76
Waste Water Basic		\$9.60
Wastewater Treatment	8.00 M3 @ 184.00 ¢/M3	\$14.72
Total Water Charges		\$45.88

Stormwater Charges: City Engineering Dept. 837-5604

1.0 unit x 30 days@ \$4.60/mth	\$4.60
Total Stormwater Charges	\$4.60

Total current charges **\$132.12**

8% Provincial Rebate \$5.78-
Invoice Total **\$126.34**

The invoice total is included in your new Equal Payment Plan.

Starting with your next bank draft, your NEW EPP payment amount is: \$146.00
 Questions? If so, please contact our billing department at 822-3010.

Ontario's Fair Hydro Plan saved you \$24.11
 on your bill. This amount includes the 8%
 Provincial Rebate.

Account Number: [REDACTED]
 Service Address: [REDACTED]
 Billing Date: [REDACTED]

Conservation Message

No peeking. Each time you open the oven door, 20% of the heat is lost. Instead use the oven light and look through the window.

Slow cookers are a great kitchen tool! They make delicious meals and use a lot less energy than your oven.

Are water leaks costing you money?

- Check your toilet for leaks using food dye in the tank.
- Check all faucets for dripping water. Worn washers & cartridges may need replacing.
- Check for moisture under sinks.

Repair water leaks using resources at guelph.ca/fix-a-leak

For news and power outage information follow us on Twitter @GuelphHydro

Please review our Conditions of Service for more information on the annual reconciliation for Equal Payment Plan (EPP).

LATE PAYMENT CHARGES

Late payment charges - 1.5% compounded monthly on past due balances (19.56% per year)

Customer Message

IMPORTANT: IS YOUR ACCOUNT INFORMATION UP TO DATE? Please call 519-822-3010 to update your information. Guelph Hydro is replacing past due reminder notices with friendly reminder phone messages.

E.&O.E.

>> Statement Only <<



Guelph Hydro
Electric Systems Inc.

395 Southgate Drive, Guelph, Ontario N1G 4Y1

Paid By Pre-Authorized Payment

Account Number

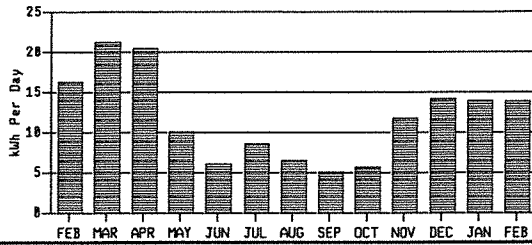
Message:
 Your EPP amount is
\$146.00
 and will be withdrawn
 on the
 Fifth (5)
 of each month.

Thank you for being
 an EPP customer.

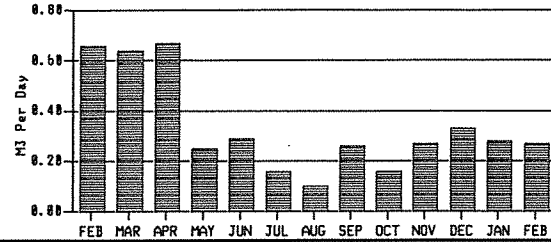
Metering Information

Service	Billing Period	Days	Meter #	Multiplier	Units	Current Reading	Previous Reading	Metered Consumption	Adjustment Factor	Adjusted Consumption
Electric	1/02/18	2/01/18	30		1.0000 KWH	29989.86	29571.00	.00	1.0260	.00
Electric	1/02/18	2/01/18	30		1.0000 1ON	.00	.00	92.25	1.0260	94.64
Electric	1/02/18	2/01/18	30		1.0000 2MID	.00	.00	101.61	1.0260	104.25
Electric	1/02/18	2/01/18	30		1.0000 3OFF	.00	.00	225.00	1.0260	230.85
Water	1/02/18	2/01/18	30		1.0000 M3	893.00	885.00	8.00	1.0000	8.00

Electric Consumption



Water Consumption



Explanation of electricity terms on your bill

Electricity

This is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery

These are the costs of delivering electricity from generating stations across the Province to Guelph Hydro Electric Systems Inc. then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. *Guelph Hydro Electric Systems Inc. collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

Debt Retirement Charge

The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit www.guelphhydro.com or www.oeb.gov.on.ca

Bill payments can be made at local banks, through telephone/internet banking or at our night box located at 395 Southgate Drive or at the payment depots listed below. (Please allow sufficient time for delivery of your payments. Payment(s) by credit card can be made by calling 1-877-273-2184 or by following the link found on our website: www.guelphhydro.com - a service fee will apply.)

"K" Variety
82 Northumberland Street
(519) 821-3245

Rockwood Pharmacy
175 Unit B Alma Street, Rockwood
(519) 856-9486

Willow Smoke & Cigar
130 Silvercreek Pky.N. Unit 6
(519) 822-0016