

Information for Property Owners Needing Electrical Repairs After a Storm *The Electrical Safety Authority Provides Information on Process*

Severe weather may result in damage to a home or business' electrical system. It's important to have the damage assessed by an expert and electrical repairs made immediately. There are four critical elements that ensure electrical repair work is done legally, safely and fast.

1. Licensed Electrical Contractor

If you suspect or know of electrical damage to your property, hire a Licensed Electrical Contractor to assess the situation and make repairs. We strongly recommend you don't attempt major electrical repairs yourself.

Note that in Ontario if you are hiring someone to do electrical work, they must be a Licensed Electrical Contractor. General handymen and other service providers cannot do this work. Using an unlicensed person will cause delays in power reconnection and may affect insurance claims.

To find a Licensed Electrical Contractor, go to www.esasafe.com and click on 'Find a Licensed Electrical Contractor in My Area.' There are more than 7,000 in Ontario. Licensed Electrical Contractors are required to display their ESA/ECRA licence number on their work vehicle and paperwork. Look for it when you meet them.

2. Permit

An electrical permit needs to be taken out before or within 48 hours of electrical work starting. If you're doing the electrical work yourself, you need to take out the permit. If you hire a Licensed Electrical Contractor, they must take out the permit. Do not take out a permit on behalf of a contractor or anyone else. To confirm permit requirements and to get your permit, call 1-877-ESA-SAFE (372-7233).

3. Inspection

ESA's expert Inspectors will review the electrical work. If the work is done safely and in compliance with the Ontario Electrical Safety Code, ESA will issue a certificate of inspection. If your contractor took out the permit, get a copy of the certificate for your records and your insurance company.

4. Reconnection of Power

If you are without power, once the repairs and inspection are complete, ESA will authorize the local distribution company to reconnect power. Note that they cannot proceed to connect without ESA's authorization.

For more information on electrical safety when stormy weather hits, go to www.esasafe.com.

About the Electrical Safety Authority (ESA)

The Electrical Safety Authority (ESA) is an administrative authority acting on behalf of the Government of Ontario with specific responsibilities under the Electricity Act and the Safety and Consumer Statutes Administration Act. As part of its mandate, ESA is responsible for administering regulation in four key areas: the Ontario Electrical Safety Code; licensing of Electrical Contractors and Master Electricians; electrical distribution safety; and electrical product safety.

Electrical Safety Authority Customer Service Line: 1-877-ESA-SAFE (372-7233)