

WHY DOES MY POWER GO OUT?



SCHEDULED
MAINTENANCE
& OTHER

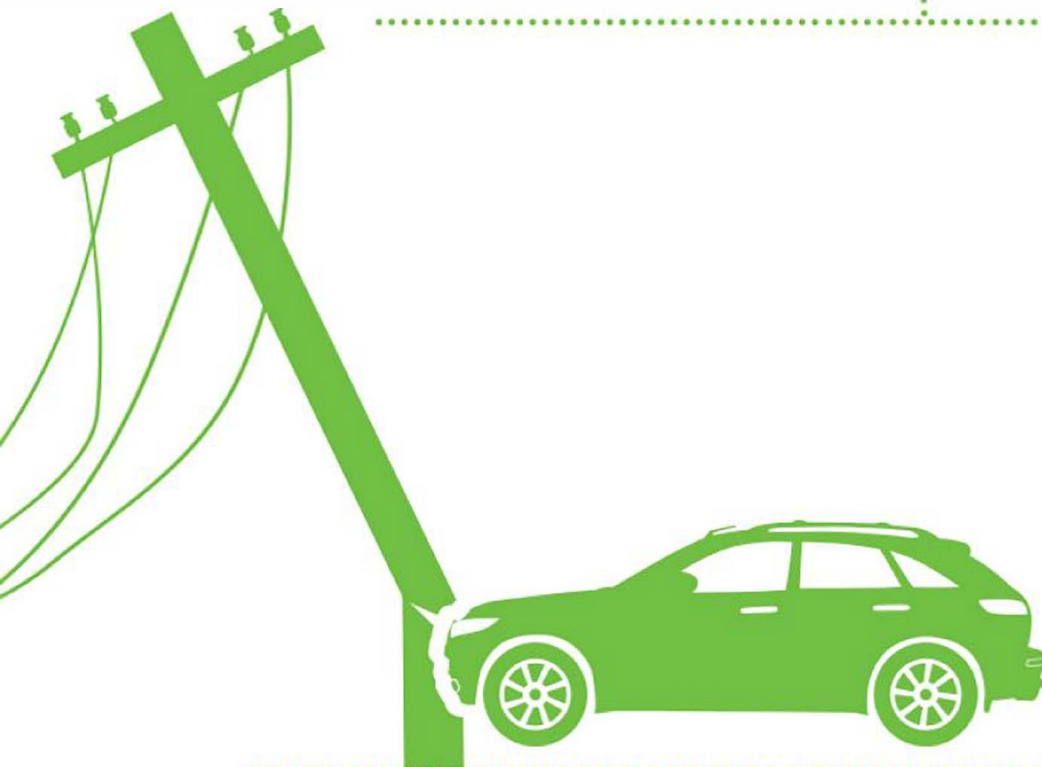
27%



NATURAL
OCCURRENCES

23%

EQUIPMENT
TROUBLE &
HUMAN
INTERFERENCE



*Excludes upstream loss of supply.